



FROM |  home state health.

An important
message from
Provider Relations

Thank you for your continued partnership with Ambetter from Home State Health. In order to ensure that we can properly address complaints, grievances, and medical necessity appeals, please make note of the following information.

Sending non-claim related Complaints/Grievances and Medical Necessity Appeals to the incorrect address may cause a delay in review. To avoid any possible delays, please refer to the below information to clarify where your documents should be sent.

Non-claim related Complaints/Grievances and Medical Necessity Appeals should be sent to:

Ambetter from Home State Health

Complaint and Grievances Coordinator (CGC)

16090 Swingley Ridge Road, Suite 500

Chesterfield, MO 63017

Provider Grievances and Appeals should be sent to:

Ambetter from Home State Health

Claim Disputes

PO Box 5000 Farmington, MO

63640-5000

If you have any questions about this, or any aspect of doing business with Ambetter from Home State Health, please contact Provider Services at 855-650-3789.