



August 11, 2017

Sarah Asperger  
Mercy Health PHO  
3265 S. National  
Springfield, MO 65807

Dear Ms. Asperger:

**ATTENTION:** Please forward to all departments that employ genetics providers (i.e., geneticists and genetic counselors) including but not limited to: Department of Genetics, Department of OB/GYN, Department of Maternal Fetal Medicine, Department of Oncology, Department of Cardiology, Department of Neurology.

Anthem is dedicated to meeting the evolving needs of our members and ensuring they receive the most appropriate care possible. As announced in the April and June editions of the Network Update provider newsletter, we have transitioned pre-authorization reviews for genetic testing to AIM Specialty Health® (AIM) on July 1, 2017.

As part of this program, we are collecting information about the genetic counseling services available in Anthem contracted facilities and provider offices. The data being requested will be available to ordering providers during the prior authorization process. After completing the registration, your information will be a selection for ordering providers as an available location for genetic counseling services when genetic counseling is required for authorizing the requested genetic test.

#### How to register

**OptiNet®** registration is available via AIM **ProviderPortal<sup>SM</sup>**. Please note that you must be a registered **ProviderPortal<sup>SM</sup>** user. Access to **ProviderPortal<sup>SM</sup>** can be found at <https://www.providerportal.com/>. From the **ProviderPortal<sup>SM</sup>** home page, please select "Access your **OptiNet®** Registration" to begin. To assist you, a checklist of the information required for registration can be found at <http://www.aimprovider.com/genetictesting/OptiNetUserRegistration.html>. We are asking that providers complete their registration by September 8, 2017. Once registered, you may return to **OptiNet®** at any time to update your information. If you have questions or need help completing the registration, please call AIM Customer Service at 800-252-2021, or contact the provider service number on the back of your patient's ID card.

We recognize your office is busy, and we appreciate the time spent completing this registration. For more information about genetic testing prior authorization, please visit our website at <http://www.aimprovider.com/genetictesting/> or contact your network consultant.

Respectfully,

A handwritten signature in black ink that reads "John T. Moore MD".

John T. (Jay) Moore, MD  
Medical Director  
Anthem Blue Cross and Blue Shield in Missouri  
Vice President, Provider Solutions (MO)