



August 10, 2018

Re: Reimbursement policy for infusion and injection administration services with emergency department as place of service, effective November 11, 2018

We routinely review our coverage, reimbursement, and administrative policies for potential updates. In that review, we take into consideration one or more of the following: evidence-based medicine, professional society recommendations, Centers for Medicare & Medicaid Services (CMS) guidance, industry standards, and our other existing policies.

As a result of a recent review, we want to make you aware that we will deny claims from emergency departments for infusion and injection administration services because infusion and injection administration services are considered incidental to the primary service – and are therefore not separately reimbursable. This update is effective for claims processed on or after November 11, 2018.

This update applies to claims that are billed with revenue codes 450-459 when the emergency department is the place of service, and with Current Procedural Terminology (CPT®) codes 96360-96379 and 96521-96523.

Please note that our current Facility Routine Services, Supplies, and Equipment (R12) and Pharmacy and Infusion Services (R14) reimbursement policies indicate that we deny these services when billed by an outpatient facility. Expanding the policies to include emergency departments will help ensure claims are processed consistently regardless of place of service.

Additional information

For more information about our policies, please visit the Cigna for Health Care Professionals website at CignaforHCP.com (Resources > Clinical Reimbursement Policies and Payment Policies > Coverage Policy Updates).

If you are not a registered user, please register so you may log in and access all of our coverage, reimbursement, and administrative policies. Go to CignaforHCP.com and click "Register Now." If you do not have Internet access or would like additional information, please call Cigna Customer Service at 1.800.88Cigna (882.4462).

Sincerely,

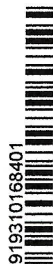
JB Kessel MD

Julie B. Kessel, MD
Senior Medical Director

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At a glance

- Claims from emergency departments for infusion and injection administration services will be denied as not separately reimbursable.
- This is effective for claims processed on or after November 11, 2018.
- This affects claims billed with revenue codes 450-459 when the emergency department is the place of service, and CPT codes 96360-96379 and 96521-96523.
- Policy updates are available on the Cigna for Health Care Professionals website .



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