Cigna LS - BUS - 79029 PO Box 3050 Easton PA 18043-3050

August 05, 2020



Re: Musculoskeletal total knee replacement and total hip replacement	
coverage update	At
	• We will beg some total
Both the Centers for Medicare & Medicaid Services and evidence-based guidelines from MCG Health designate total knee replacement and total hip replacement procedures as outpatient, when medically appropriate.	total hip rep at the inpati
As a result, we will begin to deny coverage for some total knee the at	 This change November 6 with fully ins
replacement and total hip replacement procedures when requested inpatient level of care instead of the outpatient level of care. This plans. change will happen on November 6, 2020, for customers with fully	January 1, 2 with self-fun
insured plans and on January 1, 2021, for customers with self-funded	• eviCore hea

eviCore healthcare will continue to manage the medical necessity of both procedures and will also now manage coverage for the level of care

using evidence-based guidelines for medical necessity from MCG Health. Denials will be based on medical necessity and will include medical necessity appeal rights.

- At a glance
- We will begin to deny coverage for some total knee replacement and total hip replacement procedures at the inpatient level of care.
- This change will happen on November 6, 2020, for customers with fully insured plans and on January 1, 2021, for customers with self-funded plans.
- eviCore healthcare will continue to manage medical necessity for the procedure and will also manage the level of care.

If you have any questions, please call Cigna Customer Service at 800.88Cigna (882.4462).

Thank you for the care you provide our customers.

Sincerely,

S& Kensel mo

Julie B. Kessel, MD Medical Officer for Coverage Policy Clinical Performance & Quality Organization

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