



August 11, 2020

**Re: Reimbursement policy update – Pulse oximetry effective  
November 15, 2020**

We routinely review our coverage, reimbursement, and administrative policies for potential updates. In that review, we take into consideration one or more of the following: evidence-based medicine, professional society recommendations, Centers for Medicare & Medicaid Services (CMS) guidance, industry standards, and our other existing policies.

As a result of a recent review, we will deny separate reimbursement for pulse oximetry services when billed alone or with additional codes. This update is effective for claims processed on or after November 15, 2020.

The affected Current Procedural Terminology® (CPT) codes 94760, 94761, and 94762, are considered incidental to the primary services provided. This does not affect claims with Place of Service 12 (Home). We will update the Omnibus Reimbursement Policy (R24) to reflect this change.

**Additional information**

For more information about our policies, please visit the Cigna for Health Care Professionals website at [CignaforHCP.com](http://CignaforHCP.com) (Resources > Coverage Policies > Policy Updates).

If you are not a registered user, please register so you may log in and access all of our coverage, reimbursement, and administrative policies. Go to [CignaforHCP.com](http://CignaforHCP.com) and click "Register Now." If you do not have Internet access or would like additional information, please call Cigna Customer Service at 800.88Cigna (882.4462).

Thank you for the care you provide our customers.

Sincerely,

Julie B. Kessel, MD  
Medical Officer for Coverage Policy  
Clinical Performance & Quality Organization

**At a glance**

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- The affected CPT codes 94760, 94761, and 94762, are considered incidental to the primary services provided.
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- For additional information, refer to the Cigna for Health Care Professionals website ([CignaforHCP.com](http://CignaforHCP.com)), or call Cigna Customer Service at 800.88Cigna (882.4462).

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