



Mercy
Managed Care Springfield
 3265 S. National Ave
 Suite 210
 Springfield, MO 65807

Date: August 26, 2021

Subject: Claims Administrator Change: Liberty Utilities (Empire District Electric)

Effective September 1, 2021, the employer group Liberty Utilities (formerly Empire District Electric) will change their claims administrator from HealthScope Benefits to UMR. They will continue to access the Mercy network through their direct agreement.

As a result of this change, Liberty Utilities employees have been issued a new identification card with the new identification and claims submission information. Please see sample of the identification card below.

Liberty Utilities

Claim Address: UMR
 PO Box 30541
 Salt Lake City, UT 84130-0541

Payor ID #: 39026
 Claims & Eligibility: 877-233-1800
 Precertification: 877-233-1800

		LIBERTY UTILITIES																
Issuer (80840) 911-39026-02																		
Member ID: 64149641		Group Number: 76-414964																
Member: SARA SAMPLE 00 MED		 Rx BIN: 603286 Rx PCN: 01410000 Rx GRP: 214789																
Dependents: SPOUSE SAMPLE 01 MED																		
		This card must be presented each time services are requested. Printed: 05-25-2021																
Self-funded plan administered by UMR		<table border="0"> <tr> <td>For Members:</td> <td>www.umar.com</td> <td>800-826-9781</td> </tr> <tr> <td>Pharmacists & Mbrs:</td> <td>www.optumrx.com</td> <td>800-207-2568</td> </tr> <tr> <td>Mercy:</td> <td>mercyoptions.net</td> <td>866-732-4453</td> </tr> <tr> <td>First Health:</td> <td>www.myfirsthealth.com</td> <td>800-226-5116</td> </tr> <tr> <td>For Providers:</td> <td>www.umar.com</td> <td>877-233-1800</td> </tr> </table>		For Members:	www.umar.com	800-826-9781	Pharmacists & Mbrs:	www.optumrx.com	800-207-2568	Mercy:	mercyoptions.net	866-732-4453	First Health:	www.myfirsthealth.com	800-226-5116	For Providers:	www.umar.com	877-233-1800
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