|  |
| --- |
| Blue Review - May 2022 | view in [Web Browser](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fview.provider-email.com%2F%3Fqs%3D0db786dd2bbc678aeda69bfd094c29dac4e056cc732edbba496e17d8f0427ff682927a84d4d8a7f1f09c65ec06393d8ab1f96d4d632752f3cf38c338c44fde262fd80c8fb17571c679f1cc4a64c03fba&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=iUyy2r9xEYY3z4pba37KcN%2B4jr%2Bsz3mTZuqjUpQ1%2FJE%3D&reserved=0) |
| Blue Cross Blue Shield of Illinois |
|

|  |
| --- |
|  |
| Blue Review |
| A Provider Publication |

 |
| **May 2022** |
| Electronic Options **Telehealth Information for Provider Directories: What We’re Collecting and How to Make Updates**In accordance with Illinois Senate Bill 332, which amends the Illinois Network Adequacy and Transparency Act, we’re required to update our printed directory and online Provider Finder® to show telehealth information for each contracted provider. |
|

|  |
| --- |
| [**Read More**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad25b3060eb14e1aa491fbbed5d0cfe988b1ee0dcb5c92d9a761913e2c8c77f883aa07a6efe99d8bb82ba77094ba7194204f&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=1ocD7HCLunziiJGEqG13ajpaOriBJeUHML8sY6Nvs88%3D&reserved=0)  |

 |
|  |
| Claims and Coding  **Telehealth Update: Using Place of Service (POS) Codes on Commercial Claims**Blue Cross and Blue Shield of Illinois (BCBSIL) has updated its telehealth reimbursement guidelines for commercial claims due to recent Centers for Medicare & Medicaid Services (CMS) updates. |
|

|  |
| --- |
| [**Read More**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad25e8d08016306163b941a7c903d9fbc1520fdfa87322074c80021b911e5b6f5d96e598ad212023e718505e4ba4cf2cd57c&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=VSpAw06p3Z4Steht848BibIZfjsCpd3klYoLKbbjV3Q%3D&reserved=0)  |

 |
|  |
| **Coding Update: Breast Augmentation and Removal for Gender Affirming Surgery**The American Medical Association (AMA) recently updated their guidance for the correct Current Procedural Terminology (CPT®) codes to use when filing claims for breast removal and breast augmentation as part of gender reassignment surgeries. BCBSIL has updated its system to align with AMA and American Academy of Professional Coders (AAPC) billing guidance.

|  |
| --- |
| [**Read More**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad25da5afc9db8f1a7d322c8c23eaad3229560f7691ecab24ac8ab341c72f968788b1623cd05c83a1cc0d89698122cd7d98d&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=lahipIarw122kwt0O5TZ9FD84PpXeicHk3C39rseMxE%3D&reserved=0)  |

 |
|  |
|  |
| **Postponed: New Lab Policies and Laboratory Benefit Management Program**On [**April 28, 2022**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad25151572b0d504b96675c122a83f7d262312b3fbb193a1827def69ab0d4cef4f40b5aacc98630331449d26e4610bc68a4f&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=rvJv1YnMDZdvsAhJ66nFaER92n9WBRh%2B%2BE8t%2BVSbk0I%3D&reserved=0), we announced that BCBSIL has postponed the launch of its new lab policies and laboratory management program associated with Avalon Healthcare Solutions, previously scheduled for May 1, 2022. Watch [News and Updates](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad258f0a8177a2f305a065718e8f397ae059ce667c01cb6c72bc0d6a56d6844135f5aa5448746836756601f131331d860524&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=s%2BcXWF1Yb4kwd4EPVWN0FnglYarymx8mgVFiqCXP1to%3D&reserved=0) for future program announcements. |
|  |
|  |
| **BCCHPSM Billing Update for Manually Priced Durable Medical Equipment (DME) Devices (B4160 and B4161)** Based on the Healthcare Common Procedure Coding System (HCPCS)  manual narrative description of billing specification for HCPCS codes B4160 and B4161, every 100 calories of formula dispensed should be reported as 1 unit for both services. [Read more on News and Updates](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad254395a4515581e0f06ce186cf02d466510dc271360b37a7ca8210597ca42257965cbabc6540421689eb54dcf4d89c5faf&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=OggctyB%2B3XWOdYMMQASj19h3nrP8vKWiap0t%2FONfTw8%3D&reserved=0). |
|  |
| Clinical Updates, Resources and Reminders**Government Programs Prior Authorization (PA) Update: Code Changes, Effective July 1, 2022** BCBSIL is changing prior authorization (PA) requirements for Blue Cross Medicare Advantage (PPO)SM (MA PPO), Blue Cross Community Health PlansSM (BCCHPSM) and Blue Cross Community MMAI (Medicare-Medicaid Plan)SM members. [Read more on News and Updates](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad25d1a558fcbe9740a46d6238dc3535302188b88bda3aba41d603bedbe96592900636177962c985eb42ed922d4a00224293&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=t6B2pq5Z2KgfiVdqiCC2SOk8S7H%2FkdGgTDRsfDGr%2FLA%3D&reserved=0). |
|  |
| What's New**New Medication Delivery Program Offers Dose-packaging for Medicaid Members**We’ve launched a program with Affinity Patient Coordination (Affinity) to help our eligible BCCHP members follow prescribed medication regimens. [Read more on News and Updates](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad255174094406aeca54890a369676a10765dae20577aa9312e341a71fb9ac3425c9e86f1aaaa5cb83826df0d96df35dee1c&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=IETyeacrOEV6iXxB5%2BIqnQWR7YL8hStoQp%2F9ykensfU%3D&reserved=0).   |
|  |
| Pharmacy Program**Pharmacy Program Updates: Quarterly Pharmacy Changes Effective May 1, 2022 – Part 2**Based on the availability of new prescription medications and Prime’s National Pharmacy and Therapeutics Committee’s review of changes in the pharmaceuticals market, some additions, revisions (drugs still covered but moved to a higher out-of-pocket payment level) and/or exclusions (drugs no longer covered) were made to the BCBSIL drug lists. Changes effective on or after **May 1, 2022**, are outlined [here](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad2534f66e58969c0dcc3b3694d26f7d301ffd4ef2a2558df036edae9d6f443bf60e30c2959d5b854e5c10b0dba25b684e0a&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=kQI7x6kZVbS4j%2B3r1FJoMGlxFgC5hUl0MJ%2FHCKc8ZdQ%3D&reserved=0).   |
|  |
|  |
| **Pharmacy Program Updates: Prior Authorization Changes Effective June 2022 and July 2022 – Part 2**The PA program encourages safe, cost effective medication use by allowing coverage when certain conditions are met. A clinical team of physicians and pharmacists develops and approves the clinical programs and criteria for medications that are appropriate for PA by reviewing U.S. Food and Drug Administration (FDA) approved labeling, scientific literature and nationally recognized guidelines. [Read more on News and Updates](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad2538e7572bcc80a1e0dbc5b43f87b1b84d47d5c0b24b080783e4528c86655cb4532520c0f776c561b8e9455029687b74cd&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=BDOATHi%2Fddiu6XA65QWqYx0oXL4LJrTdkIREhWqBJ%2BE%3D&reserved=0).   |
|  |
|  |
| Wellness and Member Education**Help Your Patients Keep Their Illinois Medicaid Benefits**Some of your patients could lose their Illinois Medicaid benefits if they don’t complete their redetermination paperwork on time.   |
|

|  |
| --- |
| [**Read More**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad258d0ac7f6aee392ff8fe6e0f616d46c4e945d6fd63fb03026ed932b94b845912704e16081503e4d59fc3e27c580e78dab&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=1ZhDSI%2FLHdaNbaE46ZvPMo0tUKxAvId%2BdTyU7CJoPYk%3D&reserved=0)  |

 |
|  |
| Community Involvement**Free Programs at Blue Door Neighborhood CenterSM for Mother’s Day, Mental Health Awareness Month and National Physical Fitness and Sports Month**In May, our Blue Door Neighborhood Center (BDNCSM) locations will provide programming around women’s preventive health, mental health and physical fitness.

|  |
| --- |
| [**Read More**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad252963c7ded9f077aa3ad27ed48b7fe5269f78526633431445f5f722ff863ab49b7c22b920962a0a8e8d0a982d652c9898&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=winTY7DYCETAcKZ2PsUcyYDhd15cdK%2Bpv0oXxCFFfnA%3D&reserved=0)  |

 |
|  |
|  |
| Focus on Behavioral Health**Your Patients’ Wellness Can’t Wait**Regular health screenings, immunizations, and wellness checkups can help detect health issues early, when they may be easier to treat. Your patients’ **Wellness Can’t Wait**. If your patients have missed annual exams or preventive screenings, you may want to reach out to them to set up an appointment.

|  |
| --- |
| [**Read More**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad25eecf23ad601d1db692c8942d00040c3ae3807ad5f4ff45eb7fa73d33df0f8d3fa552dc840ac2366a0b29c26ce028c622&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=sA00MYEPo7KkmZWtb1zMk21BgH6Lgm3%2B22Ory6fWrzI%3D&reserved=0)  |

 |
|  |
| **Follow-Up Care for Substance Abuse Disorders**We encourage providers to talk with our members about the signs of substance abuse disorder and urge them to seek help, if appropriate.

|  |
| --- |
| [**Read More**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad2571534313b66a0aad0e9825db49f6d0be1909e87a5a8db30ecee3da516deb579d343d49f77161bae05d5ce8f3e8781c92&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=HnBFFys3ZKh0xFC1%2BG2Z6HIFWbhjWYYnR%2B8dANAHjnc%3D&reserved=0)  |

 |
|  |
| Quality Improvement and Reporting**Supporting Care During and After Pregnancy**For pregnant and postpartum women, care visits can set the stage for their well-being and the long-term well-being of their infants, according to the American College of Obstetricians and Gynecologists. We encourage you to discuss timely care with our members during and after pregnancy.

|  |
| --- |
| [**Read More**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad259df34f983d63428956bb3bc4b748c9d069d06c742dcce38eeeeff52c99c1f839d170d02b5aa960ffe4d6aea69db3cb9a&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Bgaz9G8%2FPTcKeKfD2WXAoCgu6FRkx47%2FDKHNiIXdQ20%3D&reserved=0)  |

 |
|  |
| Provider Education**Provider Learning Opportunities**BCBSIL offers free webinars and workshops for the independently contracted providers who work with us. A preview of upcoming training sessions is included in this month’s issue.

|  |
| --- |
| [**Read More**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad25b9aae01f02c82b7cfda6ec2c0a7a1eff8af70fba5a0e92a67f9d9686e99a531e70260eb28142d9b61675f9a01d6636aa&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Q9eDu5Y2QlKOTXGs2Jn62sm%2BALYq%2FzJkMkEBYvMHhkw%3D&reserved=0)  |

 |
|  |
| Notification and Disclosure**Medical Policy Updates**Approved, new or revised BCBSIL Medical Policies and their effective dates are usually posted on our Provider website the first day of each month. Medical policies, both new and revised, are used as guidelines for benefit determinations in health care benefit programs for most BCBSIL members, unless otherwise indicated.  |
|

|  |
| --- |
| [**Read More**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad2553b1d36aa0288b11e2ff8d984ecc94de3cfe6440be95cabe4b6865304af890c1ec3e9c33ba8ae6131b354700597ca376&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967114619%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=IKAGdNwQFHC5a46s4pw3s%2Bs0tKuHx8KiIE%2FA97JgLR8%3D&reserved=0)  |

 |
|

|  |
| --- |
| Checkmark**Quick Reminders****Stay informed!**Watch the [News and Updates](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad258f0a8177a2f305a065718e8f397ae059ce667c01cb6c72bc0d6a56d6844135f5aa5448746836756601f131331d860524&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967271219%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=myUlQ0Lwd9VoY41%2FW6FyhPnOl3VzE5SuzNdiQq1S2%2BQ%3D&reserved=0) on our Provider website for important announcements.**Verify and Update Your Information**Verify your directory information every 90 days. Use the [**Availity**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad25acc6ff0b264c5c6d716a5fbff4e7c89e1ac200984c00d4896d16ff0ec0322fa5071a5cca8427508bd95e89af8487b4df&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967271219%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=hr2G%2B0kYEWHjEpwSr6wxZUU%2Bk0c%2B62vJbdMFr88r7Xc%3D&reserved=0)**® Provider Data Management** feature or our Demographic Change Form. **Facilities** may only use the [Demographic Change Form](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad25ef46a0e0aa87b2d855df63a093a25b595132b0ffe12f384cf75d077ce032c8da0e64f96b20ea3a9a8784dadeb9169d82&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967271219%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=jB0uXCaCHkDxc%2FNo%2BgdNvLFMO4eOn%2FIJz65iBRMKf7w%3D&reserved=0).**Provider Training**For dates, times and online registration, visit the [Webinars and Workshops](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad251f008b58e7e8c63665c188a14c22cef601b5588842e17734c4d7b3a08d5238d9a2931462b65d110b7dfdbd696a09aa68&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967271219%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=o7CUxHeir2Bp21eaGrb4Vqmf%2Bmcv4jaieV03aXranDY%3D&reserved=0) page. |

 |
| spacer |
|

|  |
| --- |
| Printer[Print](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad258d5432a7103d53e8da3082b0f2363d64c6488dc5ae1971dd8e830d3f691ff8bdd5fce5c07784fea130a90922fadc7d2b&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967271219%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=A%2BQxa6C83nk1%2Bx9WVobDk6io14pvgNTf2gI09aiT%2BOE%3D&reserved=0) this month’s newsletter in its entirety. |

 |
| spacer |
|

|  |
| --- |
| People Talking****Contact Us****Questions? Comments? Send an email to our editorial staff. |

 |
| shadow |
| [**bcbsil.com**](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad250f639cfdd7babee482266056f7c8fdd8368158ffe909dd520cf37f52b82008cc80d2c17c43683ff34c32c71292ed7895&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967271219%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=KedBhnpEnEZE%2BECP%2BLFdlyQXdHq4XcZGN0PZZCMcw54%3D&reserved=0)Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association300 E. Randolph Street, Chicago, IL 60601© Copyright 2022 Health Care Service Corporation. All Rights Reserved.[Legal and Privacy](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad251f10eed1a6f42f56fd23a92bd6b79e78c3c35bfe3a5867c17c5268b3eff11dd27d990b8704df287f9e482f56b1045ced&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967271219%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Jf0qlqQE1sdTQzHOpTbeQMCdn3BIbW%2BfK8RQ5kf6urk%3D&reserved=0)  |  [Unsubscribe](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fclick.provider-email.com%2F%3Fqs%3Da3a428f3b15aad2530002f8bbfa2c31123952554ec2065741faff70b2d0602d053f2decbdbbdc98775b73fae01c1908d7f2a9c49301161de35460a3d1adbb3ac&data=05%7C01%7Cmelissa.zeller%40mercy.net%7C26cddb7880bc4153b2f708da2ea3b860%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637873577967271219%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=dhtFL9qseYxJw9PC%2BiCvPu5%2Bov9O0tVJHvoIX%2Be18x8%3D&reserved=0)  |