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| **UnitedHealthcare and naviHealth Partner in Arkansas, South Carolina and Texas for home health authorizations**  |
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| **Beginning June 1, 2022,** naviHealth will begin managing home health prior authorizations for UnitedHealthcare (Medicare Advantage and D-SNP) members in the states of Arkansas, South Carolina and Texas. Please join us for an informational session where naviHealth will explain new workflows and processes for members requiring home health services.Mission-critical training topics include: * Home health utilization management goals and workflow
* Overview of our online portal (**nH Access**)
* How to access agency resources

This session is intended for home health agency: * Administrators
* Authorization managers
* Claims and billing specialists
* Clinical services directors
* Intake directors

To register, click the link for your preferred date and time below. Space is limited so sign up early![Tuesday, April 19, 11 am - 12 pm CT](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Finfo.navihealth.com%2FMjMwLVBHWC04NzkAAAGDyGuT-51Fv1iWSnK01FvhJGup4OATRY1XbWxRozxHb8_Tl_GrO-2AlWVLZZuZhnx4pbCjLc8%3D&data=04%7C01%7Cpatricia.nichols%40mercy.net%7C6a89807477fa42fbb23a08da1e4a01eb%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637855600608599410%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=VJSJk8rsAsnZdNEPtAbw%2Bwp2GLLS8rhZy0CVT2FA8JA%3D&reserved=0) [Wednesday, April 20, 1 pm - 2 pm CT](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Finfo.navihealth.com%2FMjMwLVBHWC04NzkAAAGDyGuT-7lUo433VLcTUb-63wDMEOMH3AXfsdJ-dq_4u3DYbTYDM-mIxILi39RM2zgn6Vp92Uc%3D&data=04%7C01%7Cpatricia.nichols%40mercy.net%7C6a89807477fa42fbb23a08da1e4a01eb%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637855600608599410%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=xSgLIZHcAs4y6s7OLxyhHGrmIoaZKpIvOpH2IiXNeWw%3D&reserved=0) [Thursday, April 21, 4 pm - 5 pm CT](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Finfo.navihealth.com%2FMjMwLVBHWC04NzkAAAGDyGuT-3Gzf4sVQk1wo9EAPaC0z8t2ZumL80Q3Q1Yh0o5A0Calc0kleX0FQdcoNe8WuUb0oAI%3D&data=04%7C01%7Cpatricia.nichols%40mercy.net%7C6a89807477fa42fbb23a08da1e4a01eb%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637855600608599410%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=GBBosKJ8djhoOMvvwGUv12Rmm0%2BIVYSerfRgrrAsRjw%3D&reserved=0) [Tuesday, April 26, 2 pm - 3 pm CT](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Finfo.navihealth.com%2FMjMwLVBHWC04NzkAAAGDyGuT-8EipnzNOtKWwjDlvSFRLGL4Aw_FtFNQAxVuEFu4X14Y4tnZm_2pToAFH-SZeJtSw_8%3D&data=04%7C01%7Cpatricia.nichols%40mercy.net%7C6a89807477fa42fbb23a08da1e4a01eb%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637855600608599410%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=nsP%2FglLcaAeoTp1w2W2wA6Gf0HLvw8FBFqCSbrf3V7A%3D&reserved=0) [Wednesday, April 27, 10 am - 11 am CT](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Finfo.navihealth.com%2FMjMwLVBHWC04NzkAAAGDyGuT-xTjZpTaxVUqG8gHgd9Cf5JKQODevYLWHmNCOcEJWzrIG0vENuOPWUHd70jXv1LvPAY%3D&data=04%7C01%7Cpatricia.nichols%40mercy.net%7C6a89807477fa42fbb23a08da1e4a01eb%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637855600608599410%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=3f5WBmAS%2BdrTGX3%2Fz8mZaIsQ6lNWMhWW5%2Bef5gdfdJo%3D&reserved=0) [Thursday, April 28, 12 pm - 1 pm CT](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Finfo.navihealth.com%2FMjMwLVBHWC04NzkAAAGDyGuT-4cEgNIHDufZ7Rmq1NE-2TiGKtHSChWZsyGiiNaYO1mIjkPJYiItbW-I2Q9AbPrNK0g%3D&data=04%7C01%7Cpatricia.nichols%40mercy.net%7C6a89807477fa42fbb23a08da1e4a01eb%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637855600608599410%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=wROs7ezYk242p%2BvbY%2B8yqXp4KdTmNE6BkzN%2FE%2FpxYjQ%3D&reserved=0)Note: The home health prior authorization policy announcement can be found on [UHCProvider.com](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Finfo.navihealth.com%2FMjMwLVBHWC04NzkAAAGDyGuT-5aFkPRhdlipO6lFk4YmR_r2e6hJrNOgfIJ3ytXSVJ8GOlIlVI3OaO2oXKj-_-aVbsA%3D&data=04%7C01%7Cpatricia.nichols%40mercy.net%7C6a89807477fa42fbb23a08da1e4a01eb%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637855600608599410%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=CvWL0Q8W5jgQgovcK89K5VOeB0I3FGay0Ci952l5kpo%3D&reserved=0). You can request additional information by visiting [naviHealth.com/implementations](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Finfo.navihealth.com%2FMjMwLVBHWC04NzkAAAGDyGuT-rManmZprsm5fomT4cvag18i71Cx2ghiVRDg0l72LW5-M_aIm42RUQc5XyH9mhvLCVQ%3D&data=04%7C01%7Cpatricia.nichols%40mercy.net%7C6a89807477fa42fbb23a08da1e4a01eb%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637855600608599410%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=eWZH9fDonqiFrZOzDU2fUv5nBdsZqytaEq3kHQl9Zlw%3D&reserved=0).  |
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