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| |  |  |  | | --- | --- | --- | | |  | | --- | | **Updates for Cigna-Participating Providers** | |  | |
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| |  |  |  | | --- | --- | --- | | |  | | --- | | **COVID-19 Public Health Emergency Period Extended Through October 13, 2022** | |  | |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | Since the COVID-19 pandemic began, we have taken important steps to deliver timely accommodations to providers and customers, helping to ensure that customers have continued access to COVID-19 diagnostic services, testing, and treatment in safe settings.  **Extension of public health emergency period**  To align with the recent [extension](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Faspr.hhs.gov%2Flegal%2FPHE%2FPages%2Fcovid19-15jul2022.aspx&data=05%7C01%7CMercy_MC_Network_Operations%40mercy.net%7C9453edbd4a824edf22c808da7fbcdbb5%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637962746506093812%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=FqLJ02q5XSpEWHZQ5cetx4ZHrODnzT5jGH6ivH4tWzY%3D&reserved=0) of the federal public health emergency (PHE) period, we are again extending the cost-share waiver for diagnostic COVID-19 testing and testing-related services through October 13, 2022 for individuals with Cigna commercial and Cigna Medicare Advantage benefit plans.  **New COVID-19 vaccine codes available**  We continue to encourage providers to **proactively** educate their patients – especially those who may have vaccine hesitancy or who are at high-risk of severe COVID-19 illness – on the safety, effectiveness, and availability of the COVID-19 vaccine and related boosters.  To that end, Cigna covers the administration of all FDA or EUA-approved COVID-19 vaccines consistent with [CMS guidelines](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cms.gov%2Fmedicare%2Fmedicare-part-b-drug-average-sales-price%2Fcovid-19-vaccines-and-monoclonal-antibodies&data=05%7C01%7CMercy_MC_Network_Operations%40mercy.net%7C9453edbd4a824edf22c808da7fbcdbb5%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637962746506093812%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=e53LuxRIv332MDOZPpEIieMMOaY7asBpSRDipttrVeY%3D&reserved=0) – including the recently approved pediatric vaccinations and boosters – billed with CPT® codes 0041A, 0042A, 0081A, 0082A, 0083A, 0091A, 0092A, 0093A, 0111A, 0112A, and 0113A.  For additional information about our coverage of the COVID-19 vaccines, please review our [COVID-19 Vaccine coverage policy](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fstatic.cigna.com%2Fassets%2Fchcp%2Fpdf%2FcoveragePolicies%2Fpharmacy%2Fph_2029_coveragepositioncriteria_covid_19_vaccine.pdf&data=05%7C01%7CMercy_MC_Network_Operations%40mercy.net%7C9453edbd4a824edf22c808da7fbcdbb5%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637962746506093812%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=Rx5I9yINDBtTxjdaUEZ2vBowpGSmsD2vFAM7dimDtjI%3D&reserved=0).  **Virtual care place of service requirements**  As a reminder, we now recommend providers bill virtual care services using Place of Service (POS) 02. We recently updated our systems to ensure providers receive 100 percent of face-to-face reimbursement for covered virtual care services when using POS 02.  Additionally, when you bill POS 02, your patients may also pay a lower cost-share for the virtual services they receive due to a recent change in some plan benefits.  Please also note that we continue to request that providers do not bill POS 10 (or Modifiers 93 or FQ) for virtual care at this time. While POS 10 should not be denied nor reduce reimbursement, it will not reduce your patients’ cost-share.  **Get all the most up-to-date information**  We updated our dedicated [COVID-19 provider web page](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fstatic.cigna.com%2Fassets%2Fchcp%2FresourceLibrary%2FmedicalResourcesList%2FmedicalDoingBusinessWithCigna%2FmedicalDbwcCOVID-19.html&data=05%7C01%7CMercy_MC_Network_Operations%40mercy.net%7C9453edbd4a824edf22c808da7fbcdbb5%7Cf1afa14862d1472cb26d4c1cfdcaa997%7C0%7C0%7C637962746506093812%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=utr72AYLOEpiJiGz9y7o6GtRqEI%2FDJ%2BUWl5q1VrsHCM%3D&reserved=0) on      July 22, 2022 to highlight the extension of the PHE, provide additional coverage information on available vaccines, and more. You can also access the latest Cigna Medicare Advantage billing guidelines from this page. I encourage you to visit the site to get the latest information.  **Thank you again for the quality care you provide and for all that you’re doing to help our customers.**  If you have questions about how Cigna is responding to COVID-19, please contact me directly anytime. | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | |  | | **Urgency Meter**   |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | **3** |  |  | | --- | |  | |  | | | |  |  | | --- | --- | | 1. | Requires immediate attention | | 2. | Requires attention within seven days | | 3. | No action necessary | | | |  | | |
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| |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company, Evernorth Behavioral Health, Inc., and HMO or service company subsidiaries of Cigna Health Corporation and Cigna Dental Health, Inc. The Cigna name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc.  893374a 08/20 PCOMM-2022-977 © 2022 Cigna. Some content provided under license. |  | | |