

New Vendor for Humana Cardiovascular and Surgical Services in 2023

What is happening?

- Cohere is launching nationally as Humana's delegated vendor for cardiovascular, surgical services, and endoscopy prior authorizations starting 1/1/23.
- Cohere will replace other vendors previously used for these authorizations.

Why?

- Humana is partnering with Cohere to improve the provider experience with prior authorizations.
- Most authorizations are automatically approved, meaning no time waiting and fewer delays in patient care.
- Groups using Cohere in 2021 saw industry-leading auto-approval rates of 87%.

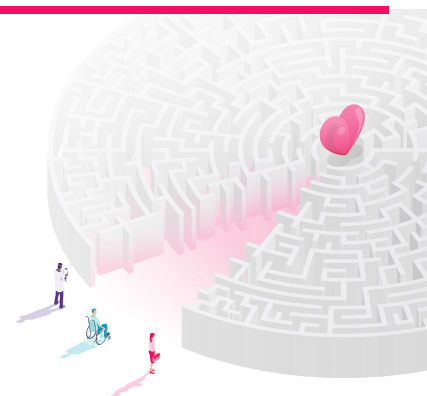
When to use Cohere

- ✓ Cohere can be used for most Humana commercial and medicare members. Some common exceptions include:
 - Members whose PCP are delegate prior authorization
 - Most ASOs unless they have opted to use Cohere
 - Medicare PFFS plans
- ✓ Cohere is the delegated vendor for certain CPT codes related to cardiovascular care and surgical services. You can view the full list at www.humana.com/pa

Providers can get started using Cohere today!

Starting **October 1, 2022**, providers can register for Cohere and start submitting real authorizations. This is a great way to learn the software and be ready for January.

Authorizations submitted to Cohere before January 2023 are valid and do not need to be submitted to other vendors.



What should provider groups do?

- ✓ Notify appropriate teams at their organization about this change
- ✓ Register for a Cohere account at www.coherehealth.com/register
- ✓ Sign up for training webinars at www.coherehealth.com/webinars