

Provider News



FROM



By

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REMINDER: UPDATE AND CERTIFY PROVIDER DATA IN CMS's NATIONAL PLAN & PROVIDER ENUMERATION SYSTEM (NPES)

As a valued provider partner, we'd like to remind you to review your National Provider Identifier (NPI) data in National Plan Provider Enumeration System (NPES) as soon as possible to ensure that accurate provider data is displayed. As you may know, providers are legally required to keep their NPES data current. Centers for Medicare & Medicaid Services (CMS) is also encouraging Medicare Advantage Organizations to use NPES as a resource for our online provider directories. By using NPES, we can decrease the frequency by which we contact you for updated directory information and provide more reliable information to Medicare beneficiaries.

If the NPES database is kept up to date by providers, our organization can rely on it as a primary data resource for our provider directories, instead of calling your office for this information. With updated information, we can download the NPES database and compare the provider data to the information in our existing provider directory to verify its accuracy.

When reviewing your provider data in NPPES, please update any inaccurate information in modifiable fields including provider name, mailing address, telephone and fax numbers, and specialty, to name a few. You should also make sure to include all addresses where you practice and actively see patients and where a patient can call and make an appointment. Do not include addresses where you could see a patient, but do not actively practice. Please remove any practice locations that are no longer in use. Once you update your information, you will need to confirm it is accurate by certifying it in NPPES. Remember, NPPES has no bearing on billing Medicare Fee For Service.

If you have any questions pertaining to NPPES, you may reference NPPES help

at <https://nppes.cms.hhs.gov/webhelp/nppeshelp/HOME%20PAGE-SIGN%20IN%20PAGE.html>

Please direct any general questions about this notice to your Provider Network Specialist representative.

Sincerely,

Home State Health/ Ambetter/ Wellcare By Allwell Partners

Contact Provider Partnership:

[HomeStateHealth.com](https://www.HomeStateHealth.com)

[Ambetter.HomeStateHealth.com](https://www.Ambetter.HomeStateHealth.com)

[Wellcare.com](https://www.Wellcare.com)

[Wellcare.HomeStateHealth.com](https://www.Wellcare.HomeStateHealth.com)

Home State: 1-855-694-HOME (4663) TTY: 711

Ambetter: 1-855-650-3789 TTY: 711

Wellcare Voice Response System: 1-855-538-0454 TTY:711

MAPD: 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711

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