

November 18, 2022



**Re: Reimbursement update – Frequency limits to outpatient facility claims effective February 18, 2023**

We routinely review our coverage, reimbursement, and administrative policies for potential updates. In that review, we take into consideration one or more of the following: Evidence-based medicine, professional society recommendations, Centers for Medicare & Medicaid Services (CMS) guidance, industry standards, and our other existing policies.

As a result of a recent review, we will update the way we process outpatient facility claims that are subject to medically unlikely edits (MUE), or frequency limits. We will administratively deny reimbursement for the portion of a claim that is above the MUE limit set by CMS. Denials will include administrative appeal rights.

This update is effective for dates of service on or after February 18, 2023. We will update the Code Editing Policy and Guidelines to reflect this change.

**Additional information**

For more information about our policies, log in to the Cigna for Health Care Professionals website ([CignaforHCP.com](http://CignaforHCP.com)).

If you are not a registered user, please register so that you may log in and access all of our coverage, reimbursement, and administrative policies. Go to [CignaforHCP.com](http://CignaforHCP.com) and click Register. If you would like additional information, call Cigna Customer Service at **800.88Cigna (882.4462)**.

Thank you for the care you provide to our customers.

Sincerely,

A handwritten signature in black ink that reads "Julie B. Kessel MD".

Julie B. Kessel, MD  
Medical Officer for Coverage Policy  
Clinical Performance & Quality Organization

**At a glance**

- We will update the way we process outpatient facility claims that are subject to medically unlikely edits (MUE), or frequency limits.
- We will administratively deny reimbursement for the portion of a claim that is above the MUE limit set by the Centers for Medicare & Medicaid Services.
- This update is effective for dates of service on or after February 18, 2023.
- For additional information, call Cigna Customer Service at **800.88Cigna (882.4462)**.