

## Important reminder: New ID cards for many of our Anthem Blue Cross and Blue Shield members

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Many members received new ID cards with a **new ID and new group number**.

Be sure to request these new ID cards from our members to update your records with this new member information.

**This new ID number is required to verify eligibility and benefits.**

Through our secure portal [Availity.com](https://www.availity.com)\*, you can easily get answers to your questions about, claim status, eligibility, and benefits. You can also retrieve electronic remits, make provider demographic changes, and complete your pre-authorization inquiries.

If you are not an Availity user, visit [www.availity.com](https://www.availity.com) to register today. It's safe, secure, and easy to use!

To contact our Provider Service team, please call the Provider Service toll free number located on the back of the member's **new ID card**.

\* Availity, LLC is an independent company providing administrative support services on behalf of Anthem Blue Cross and Blue Shield.

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**URL:** <https://providernews.anthem.com/missouri/article/important-reminder-new-id-cards-for-many-of-our-anthem-blue-cross-and-blue-shield-members>

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