

# CLAYCO, INC MEDICAL PLAN

## MEMBER'S AUTHORIZATION REQUEST FORM

You may give Mercy Benefit Administrators written authorization to disclosure your protected health information (PHI) to anyone that you designate and for any purpose. If you wish to authorize a person or entity to receive your PHI, please complete the information below. **Completion of this form will not change the way that Mercy Benefit Administrators communicates with members or subscribers. For example, we will send explanations of benefits (EOB) statements to the subscriber.**

Member's Name: **First** \_\_\_\_\_ **Middle** \_\_\_\_\_  
**Initial** \_\_\_\_\_

**Last** \_\_\_\_\_

Member's Date of Birth: \_\_\_\_\_ Member's Telephone #: \_\_\_\_\_

Subscriber's Full Name: \_\_\_\_\_

Subscriber's ID Number: \_\_\_\_\_  
(from your ID card)

At my request, I authorize Mercy Benefit Administrators to disclose my Protected Health Information to: *(enter name of person/entity who will receive your PHI):*

**First Name** \_\_\_\_\_ **Middle** \_\_\_\_\_  
**Initial** \_\_\_\_\_

**Last** \_\_\_\_\_

Relationship To Member: \_\_\_\_\_

Please provide the following information to the person you have authorized so that we may verify the person's identity and authority to receive your PHI: (1) your subscriber ID number, (2) your date of birth, and (3) subscriber address.

I authorize Mercy Benefit Administrators to disclose the following PHI to the person/entity listed above: **Check ALL boxes that apply.**

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Enrollment information  | <input type="checkbox"/> Benefit information    | <input type="checkbox"/> Premium payment information |
| <input type="checkbox"/> Explanation of Benefits (EOB) information                                       | <input type="checkbox"/> All claims information | <input type="checkbox"/> ALL information requested   |
| <input type="checkbox"/> All services from a specific health care provider (list provider's name): _____ |   |  |
| <input type="checkbox"/> Other (please list specific PHI): _____   |   |  |

**\*OTHER SIDE MUST BE COMPLETED AND SIGNED BY MEMBER**

If you want to authorize someone to have access to your mental health or substance abuse PHI, please call Mercy Benefit Administrators at 877-875-7700 (or 417-820-3825 Springfield, MO only) to request a separate form.

I would like this authorization to expire on (enter date): \_\_\_\_\_

**OR**

When my policy expires.

**I understand that I may revoke this authorization at anytime by giving Mercy Benefit Administrators written notice mailed to the address below. However, if I revoke this authorization, I also understand that the revocation will not affect any action Mercy Benefit Administrators took in reliance on this authorization before they received my written notice of revocation.**

**I also understand that Mercy Benefit Administrators will not condition the provision of health plan benefits on this authorization.**

**I also understand that if the persons or entities I authorize to receive my PHI are not health plans, covered health care providers or health care clearinghouses subject to the Health Insurance Portability and Accountability Act (HIPAA) or other federal health information privacy laws, they may further disclose the PHI and it may no longer be protected by HIPAA or federal health information privacy laws.**

**Signature:** \_\_\_\_\_ **Date** \_\_\_\_\_

If signed by a personal representative: \_\_\_\_\_  
PRINT YOUR FULL NAME

Describe your authority to act for the member (e.g. power of attorney, court order, parent of minor child, etc.): \_\_\_\_\_

**NOTE: Please attach the legal document naming you as the personal representative if you have not previously submitted it to us.**

**NOTE:** Mercy Benefit Administrators will consider the effective date of this authorization to be the date it enters this authorization into its Commercial Operations business system, typically 5 days following receipt.

If you would like this authorization to become effective on a date after Mercy Benefit Administrators enters the authorization into its system, please enter the date here:

\_\_\_\_\_ MONTH DAY YEAR

**RETURN THIS AUTHORIZATION TO:**

**Mercy Benefit Administrators  
PO Box 14230  
SPRINGFIELD, MO 65814**

**FAX: 417-820-3816**

**EMAIL:**

**mercybenefitadmin@mercy.net**